

TO WHOM IT MAY CONCERN

Avago Technologies (Malaysia) has been using SMR as the outsource company who manages all the internal and external Management Training for the last 2.5 years.

SMR was chosen based on their >20 years good track record as a training house, strong IT knowledge and the team of professional who manages the business needs.

Amongst the area that was outsourced to SMR

- TNA
- Management of all training administrations and logistics
- Management of other service providers
- Administration tasks for HRDF claims
- Management of Avago's library and the computerized system for library books management/tracking
- Creative learning process – e Learning, eNewsletter
- Delivering training

SMR has been very flexible in their processes and service models. The company was able to adopt into Avago Technologies's constant changes in responding to ever changing Semiconductor market.

Without hesitation, I can highly recommend SMR as a potential partner to any organization who want to Outsource their Training functions for better efficiency and ease of doing business.

Azhar Amin
Director of HR
AP Leadership Learning and Development
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